Accreditation & P I Staff Awareness Questionnaire No 21

ENTER AND WIN VALUABLE PRIZES

Return the completed questionnaire to:
Accreditation & Risk Management Office,
AUBMC Phase I, 8th Floor, Rooms C-801 & C-802
Deadline: April 17 2009

Employee name: ____________________________
Title: ____________________________
Department: ____________________________
Id number: ____________________________ Date: ____________

Notes: You may refer to any of the AUBMC Policies and Procedures Manuals available in your department/unit or at:
http://his.aub.edu.lb/accrm/policies/

1. The following is a hypothetical conversation between a physician & a nurse:

   Physician: Hello, can I speak with the nurse in charge of 911B?
   Nurse: I am responsible for this patient
   Physician: I would like to give you a telephone order for him
   Nurse: Ok go ahead, I'm listening
   Physician: Please give him the following medication …………. to be given BID
   Nurse: OK, I noted that
   Physician: Thank you

   What's wrong with the above conversation?

   a. Nothing is wrong, everything went exactly as expected.
   b. The physician identified the patient by the room/bed number which is not acceptable.
   c. The nurse accepted a telephone order that is not urgent.
   d. The nurse did not “Read Back” the order.
   e. “b” “c” and “d”

2. PDCA stands for:

   b. Plan-Do-Check-Act.
   c. Prepare-Do-Change-Activate.
   d. Plan-Drive-Correct-Advance.

3. To protect the confidentiality & privacy of patients:

   a. Do not disclose results of tests to individuals not directly involved in the patients’ care.
   b. Do not discuss patient information with anyone in a social conversation.
   c. Do not allow medical information on computer terminals to be visible to others.
   d. Do not leave patient charts unattended.
   e. All of the above

4. The extension number to call in case of fire is:

   a. 9999
   b. 2222
   c. 5555
   d. 7777

5. RACE stands for?

   a. Rescue, Alarm, Contain, Evacuate.
   b. Run, Alarm, Call out, Elevator.
   c. Ring the bell, Aim at the base of the fire, Cry for help, Escape.
   d. All of the above.
6. The First International Patient Safety Goal is:
   a. Improve the safety of high alert medications.
   b. Reduce the risk of patient harm resulting from falls.
   c. Identify patients correctly.
   d. All the above.

7. Which of the following is part of Patient Assessment?
   a. Social, economic, psychological, nutritional and educational needs.
   b. Physical examination and health history.
   c. Pain & fall assessment.
   d. Functional status.
   e. All of the above.

8. Skin marking prior to surgery or invasive procedure:
   a. Skin marking is one of the JCI Patient Safety Goals requirements
   b. It is required by AUBMC policy on Pre-operative / Pre-procedure Verification
   c. Exceptions to skin marking include patients with dermatitis or known allergies
   d. Patients should participate in the skin marking process.
   e. All of the above is correct.

9. Proper patient identification should be done prior to:
   a. Medication administration
   b. Specimen collection
   c. Transfusion administration
   d. Other treatment/procedure
   e. All of the above

10. Identification badges:
    a. Employees should put on their ID badges at all times while in Beirut area.
    b. Employees should wear their identification badges at home.
    c. Must be worn by employees while on or accessing the AUBMC facilities.
    d. Students, trainees, and contracted workers are not required to use badges or name tags.

Good Luck!