Accreditation & PI Staff Awareness Questionnaire № 12

Return the completed questionnaire to:

Accreditation & Risk Management Office,
AUBMC Phase I, 8th Floor, Rooms C-801 & C-802
Deadline: June 22nd 2007

Notes: You may refer to AUBMC Policies and Procedures Manual available in your department/unit or at: http://his.aub.edu.lb/accrm/policies/

1. The following is a hypothetical conversation between a Lab technologist & a physician:

Lab technologist: Hello, can I speak with the physician in charge of patient in room 911B?
Dr Smith: I'm Dr Smith, the resident in charge.
Lab technologist: I want to report to you a panic/critical test result for this patient in room 911B.
Dr Smith: Ok go ahead, I'm listening.
Lab technologist: Potassium is 6.9.
Dr Smith: Ah ok, I've noted that. Thank you.
Lab technologist: Bye.

What mistake(s) have been committed in the above conversation according to AUBMC policies and procedures?

a. Nothing is wrong, everything went exactly as expected.
b. The lab technologist identified the patient by the room number, this is not acceptable.
c. The lab technologist did not use two proper identifiers to identify the patient.
d. The physician did not “Read Back” the critical test result to the lab technologist.
e. “b” “c” and “d”

2. The “actual” JCIA Survey for AUBMC is expected to occur in:

a. January 2009
b. October 2007
c. It has already occurred
d. Sometime in 2012

3. Which of the following guidelines should be followed in order to protect the confidentiality & privacy of patient’s information?

a. Do not disclose results of tests to individuals not directly involved in the patients’ care.
b. Do not discuss patient information with anyone in a social conversation.
c. Do not allow medical information on computer terminals to be visible to others.
d. Do not discuss the reason for the patient’s visit in the waiting area or in the presence of others.
e. All of the above is true

4. Regarding the use of High-Alert Medications in patient care units:

a. All units should make sure they have sufficient stocks of High alert medications.
b. High alert medications should not be stored in any patient care unit (except in pre-approved exceptions).
c. Examples of high alert medications are: potassium chloride, potassium phosphate, & sodium chloride >0.9%.
d. All of the above is true.
e. Only “b” and “c” are true.
5. Which of the following is true regarding refrigerators at AUBMC?
   a. Refrigerators’ temperature should be checked and documented weekly.
   b. Whenever the refrigerator’s temperature falls outside the normal temperature range, all items inside should be transferred to another refrigerator and servicing should be requested.
   c. It is possible to use the same refrigerator to store food and medications, however proper labeling is necessary in that case.
   d. All of the above is true.

6. Choose the correct statement regarding disinfectants at AUBMC:
   a. Any department can use any suitable type of disinfectants in its area.
   b. It is up to circumstances that the necessary dilution of disinfectant be used.
   c. Proper use of disinfectants according to instructions (e.g. correct dilution & contact time) is essential in the prevention of nosocomial infections.
   d. The Infection Control Committee is responsible for approving & monitoring the use of disinfectants at AUBMC.
   “c” and “d” are correct.

7. Which of the following is included in the elements of Assessment of Patients?
   a. Social, economic, psychological, nutritional and educational needs.
   b. Physical examination and health history.
   c. Pain & fall assessment.
   d. Functional status.
   e. All of the above.

8. Regarding skin marking prior to surgery or invasive procedure:
   a. Skin marking is one of the JCI Patient Safety Goals requirements.
   b. It is required by AUBMC policy on Pre-operative / Pre-procedure Verification (COP-MUL-003).
   c. Exceptions to the above policy include premature infants and patients with dermatitis or known allergies.
   d. All of the above is correct.
   e. Only “a” & “b” are correct.

9. Which of the following is not required when making an entry into patient medical records?
   a. The name of the staff making the entry.
   b. The signature of the staff making the entry.
   c. The Date entry is made.
   d. The id number of the staff making the entry.
   e. The Time entry is made.
   f. All of the above.
   g. All of the above except “d”.

10. Vulnerable patients (who are susceptible to physical or emotional injury) Include:
    a. Old and frail people.
    b. Neonates and children.
    c. Patients on life support or comatose.
    d. Patients receiving high risk procedure or treatment.
    e. All of the above.