



ENTER AND WIN VALUABLE PRIZES



Return the completed questionnaire to:

Accreditation & Risk Management Office,
AUBMC Phase I, 8th Floor, Rooms C-801 & C-802

Deadline: April 17 2009

Employee name: _____

Title _____

Department: _____

Id number: _____ **Date:** _____

Notes: You may refer to any of the AUBMC Policies and Procedures Manuals available in your department/unit or at:
<http://his.aub.edu.lb/accrm/policies/>

1. The following is a hypothetical conversation between a physician & a nurse:

Physician: Hello, can I speak with the nurse in charge of 911B?

Nurse: I am responsible for this patient

Physician: I would like to give you a telephone order for him

Nurse: Ok go ahead, I'm listening

Physician: Please give him the following medication to be given BID

Nurse: OK, I noted that

Physician: Thank you

What's wrong with the above conversation?

- a. Nothing is wrong, everything went exactly as expected.
- b. The physician identified the patient by the room/bed number which is not acceptable.
- c. The nurse accepted a telephone order that is not urgent.
- d. The nurse did not "Read Back" the order.
- e. "b" "c" and "d"

2. PDCA stands for:

- a. Plan-Draw-Copy-Adjust.
- b. Plan-Do-Check-Act.
- c. Prepare-Do-Change-Activate.
- d. Plan-Drive-Correct-Advance.

3. To protect the confidentiality & privacy of patients:

- a. Do not disclose results of tests to individuals not directly involved in the patients' care.
- b. Do not discuss patient information with anyone in a social conversation.
- c. Do not allow medical information on computer terminals to be visible to others.
- d. Do not leave patient charts unattended.
- e. All of the above

4. The extension number to call in case of fire is:

- a. 9999
- b. 2222
- c. 5555
- d. 7777

5. RACE stands for?

- a. Rescue, Alarm, Contain, Evacuate.
- b. Run, Alarm, Call out, Elevator.
- c. Ring the bell, Aim at the base of the fire, Cry for help, Escape.
- d. All of the above.



6. The First International Patient Safety Goal is:

- a. Improve the safety of high alert medications.
- b. Reduce the risk of patient harm resulting from falls.
- c. Identify patients correctly.
- d. All the above.

7. Which of the following is part of Patient Assessment?

- a. Social, economic, psychological, nutritional and educational needs.
- b. Physical examination and health history.
- c. Pain & fall assessment.
- d. Functional status.
- e. All of the above.

8. Skin marking prior to surgery or invasive procedure:

- a. Skin marking is one of the JCI Patient Safety Goals requirements
- b. It is required by AUBMC policy on Pre-operative / Pre-procedure Verification
- c. Exceptions to skin marking include patients with dermatitis or known allergies
- d. Patients should participate in the skin marking process.
- e. All of the above is correct.

9. Proper patient identification should be done prior to:

- a. Medication administration
- b. Specimen collection
- c. Transfusion administration
- d. Other treatment/procedure
- e. All of the above

10. Identification badges:

- a. Employees should put on their ID badges at all times while in Beirut area.
- b. Employees should wear their identification badges at home.
- c. Must be worn by employees while on or accessing the AUBMC facilities.
- d. Students, trainees, and contracted workers are not required to use badges or name tags.

Good Luck!