



Accreditation & PI Staff Awareness Questionnaire #16

Employee name: _____ Return the completed questionnaire to:
 Title _____ Accreditation & Risk Management Office,
 Department: _____ AUBMC Phase I, 8th Floor, Rooms C-801 & C-802
 Id number: _____
 Date: _____ **Deadline: April 30th 2008**

Technologist: Hello, can I speak to the physician in charge of the patient in room 911B?

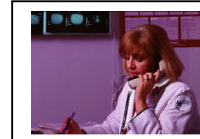
Physician: I'm Dr Smith, the resident on call

Technologist: I want to report to you a panic/critical test result for this patient in room 911B

Physician: Ok go ahead, I'm listening

Technologist: Potassium is 6.9

Physician: Ah ok, I've noted that. Thank you



1. What is wrong in the above conversation?

- a. The technologist identified the patient by the bed number, this is not acceptable
- b. The technologist did not use two proper identifiers to identify the patient
- c. The physician accepted the use of bed number as an identifier and did not verify the patient properly
- d. All of the above
- e. Nothing is wrong, everything was done according to the policy

2. The following are acceptable means to identify patients, except:

- a. Triple name
- b. Room number
- c. Date of birth
- d. Medical record number

3. Proper patient identification should be done prior to:

- a. Medication administration
- b. Specimen collection
- c. Transfusion administration
- d. Other treatment/procedure
- e. All of the above

4. The following are possible outcomes of patient misidentification:

- a. Administration of the wrong drug to the wrong patient
- b. Performance of the wrong procedure on the wrong patient
- c. Serious delays in conducting a treatment on the correct patient
- d. Patient is over exposed to radiation
- e. All of the above



5. Patient XYZ just developed respiratory distress, the intern decides to request a portable chest x-ray but the sticker labels are out of stock. What do you suggest:
- a. Fill out the request completely by hand
 - b. Wait until the clerk gets new sticker labels
 - c. Stand hopeless on the unit
 - d. None of the above
6. The nurse is about to administer a medication to a pediatric patient. She found out that the name bracelet is missing, what actions should be initiated?
- a. Continue to administer the medication and request a new ID bracelet later on
 - b. Stop the medication and obtain a new ID bracelet
 - c. Administer the medication and keep a note to the clerk to prepare a new ID bracelet
 - d. None of the above
7. A nurse stepped into a double-bedroom and said "Who is Mr. Abou El Abed?" One of the patients nodded his head, so she approached to give him the medications. What went wrong in the above event?
- a. The nurse did not identify the patient correctly
 - b. No medical record number used
 - c. No verification done
 - d. All of the above
8. Proper methods of patient identification include:
- a. Calling the patient by his/her first name and waiting to see if he/she responds
 - b. Asking the patient about his/her bed or room number
 - c. Asking the patient to verbalize his/her full name and checking it against the bracelet or other documents
 - d. Simply checking the first name on the records
9. What is NOT correct about proper patient identification:
- a. Proper patient identification helps in preventing (or reducing) patient errors
 - b. Verification of patient identifiers should be conducted prior to any procedure
 - c. The room number or bed number is an acceptable patient identifier
 - d. Positive identification means asking the patient to verbalize his/her name and checking it against the ID bracelet
10. The First Joint Commission's International Patient Safety Goal (2007) is:
- a. Improve the safety of high alert medications
 - b. Reduce the risk of patient harm resulting from falls
 - c. Identify patients correctly
 - d. All the above

GOOD LUCK