



Accreditation & PI Staff Awareness Questionnaire #15

Employee name: _____ Return the completed questionnaire to:
 Title _____ Accreditation & Risk Management Office,
 Department: _____ AUBMC Phase I, 8th Floor, Rooms C-801 & C-802
 Id number: _____
 Date: _____ **Deadline: February 29th 2008**

Lab technologist: Hello, can I speak with the physician in charge on the patient in room 911B?

Dr Smith: I'm Dr Smith, the resident in charge

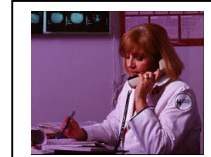
Lab technologist: I want to report to you a panic/critical test result for this patient in room 911B

Dr Smith: Ok go ahead, I'm listening

Lab technologist: Potassium is 6.9

Dr Smith: Ah ok, I've noted that. Thank you

Lab technologist: Bye



1. What is wrong in the above conversation?

- a. Nothing is wrong, everything went exactly as expected
- b. The lab technologist identified the patient by the room number, this is not acceptable.
- c. The lab technologist did not use two proper identifiers to identify the patient.
- d. The physician did not "Read Back" the critical test result to the lab technologist "b" "c" and "d"

2. Proper patient identification is done by:

- a. Calling the patient by his/her first name and waiting to see if he responds
- b. Asking the patient about his/her bed or room number
- c. Asking the patient to say his/her full name and checking it against the arm band (bracelet)
- d. Simply checking the first name on the papers.

3. 'Time Out' is?

- a. Performed immediately prior to commencement of surgery/procedure
- b. Used to verify the correct patient, correct surgery/procedure, and correct site/side
- c. To record the time when the physician comes out of the procedure room
- d. All the above
- e. (a) and (b) only.

4. The following incidents should be reported using the Incident Report form:

- a. Patient falls
- b. Physical trauma to patient or staff
- c. Needle pricks
- d. Property damage to the facility
- e. All the above



5. Identification (ID) badges?

- a. Employees should put on their ID badges at all times while in Beirut area
- b. Employees should wear their identification badges at home
- c. Must be worn by employees while on or accessing the AUBMC facilities
- d. Students, trainees, and contracted workers are not required to use identification badges or name tags

6. How do you dispose of used needles?

- a. In a linen hamper
- b. By recapping it before disposal
- c. In the regular waste basket
- d. In the sharps container

7. The time required for proper hand washing with soap and water?

- a. Rub hands together for at least 10 seconds
- b. Rub hands together for at least 12 seconds
- c. Rub hands together for at least 15 seconds
- d. No need to rub hands together
- e. All the above

8. For patient safety:

- a. The side rails of stretchers should be raised while transporting patients
- b. Safety hazards should be reported to the Internal Security Forces
- c. Safety of patients and visitors is the responsibility of the safety office only
- d. The nursing and medical staff are concerned with patient care only
- e. All the above

9. Skin marking prior to surgery or invasive procedure:

- a. Is one of the requirements in the International Patient Safety Goals
- b. Is required by AUBMC policy on Pre-operative / Pre-procedure Verification (COP-MUL-003).
- c. Should actively involve the patient
- d. Will remain permanently on the skin
- e. "a", "b", and "c" are correct
- f. All the above

10. Patient valuables:

- a. AUBMC staff have nothing to do with that
- b. There is a policy on this subject
- c. The patient and family are encouraged not to bring valuables to the Medical Center
- d. Valuables are kept in the Administration Office
- e. "b" and "c" are correct
- f. All the above



Good Luck!