



Return the completed questionnaire to:

Accreditation & Risk Management Office,  
AUBMC Phase I, 8<sup>th</sup> Floor, Rooms C-801 & C-902  
**Deadline: June 22<sup>nd</sup> 2007**

**Notes:** You may refer to AUBMC Policies and Procedures Manual available in your department unit at:  
<http://his.aub.edu.lb/accr/policies>

Employee name: \_\_\_\_\_

Title: \_\_\_\_\_

Department: \_\_\_\_\_

Room number: \_\_\_\_\_

Date: \_\_\_\_\_

1. The following is a hypothetical conversation between a Lab technologist & a physician:

Lab technologist: Hello, can I speak with the physician in charge on patient in room 911B?

Dr. Smith: I'm Dr. Smith, the resident in charge.

Lab technologist: I want to report to you a significant/critical test result for this patient in room 911B.

Dr. Smith: Ok go ahead, I'm listening.

Lab technologist: Potassium is 6.9.

Dr. Smith: Ah ok, I've noted that. Thank you.

Lab technologist: Bye.

What mistake(s) have been committed in the above conversation according to AUBMC policies and procedures?

- a. Nothing is wrong, everything went exactly as expected
- b. The lab technologist identified the patient by the room number, this is not acceptable.
- c. The lab technologist did not use two proper identifiers to identify the patient.
- d. The physician did not "Read Back" the critical test result to the lab technologist
- e. "b" "c" and "d"

2. The "actual" JCIA Survey for AUBMC is expected to occur in:

- a. January 2009
- b. October 2007
- c. It has already occurred
- d. Sometime in 2012

3. Which of the following guidelines should be followed in order to protect the confidentiality & privacy of patient's information?

- a. Do not disclose results of tests to individuals not directly involved in the patients' care.
- b. Do not discuss patient information with anyone in a social conversation.
- c. Do not allow medical information on computer terminals to be visible to others
- d. Do not discuss the reason for the patient's visit in the waiting area or in the presence of others.
- e. All of the above is true

4. Regarding the use of High-Alert Medications in patient care units

- a. All units should make sure they have sufficient stocks of High alert medications.
- b. High alert medications should not be stored in any patient care unit (except in pre-approved exceptions)
- c. Examples of high alert medications are: potassium chloride, potassium phosphate, & sodium chloride (>0.9%)
- d. All of the above is true
- e. Only "b" and "c" are true



**5. Which of the following is true regarding refrigerators at AUBMC?**

- a. Refrigerators' temperature should be checked and documented weekly
- b. Whenever the refrigerator's temperature falls outside the normal temperature range, all items inside should be transferred to another refrigerator and servicing should be requested.
- c. It is possible to use the same refrigerator to store food and medications, however proper labeling is necessary in that case.
- d. All of the above is true.

**6. Choose the correct statement regarding disinfectants at AUBMC:**

- a. Any department can use any suitable type of disinfectants in its area.
- b. It is up to circumstances that the necessary dilution of disinfectant be used.
- c. Proper use of disinfectants according to instructions (e.g. correct dilution & contact time) is essential in the prevention of nosocomial infections.
- d. The Infection Control Committee is responsible for approving & monitoring the use of disinfectants at AUBMC.
- e. "c" and "d" are correct

**7. Which of the following is included in the elements of Assessment of Patients?**

- a. Social, economic, psychological, nutritional and educational needs
- b. Physical examination and health history
- c. Pain & fall assessment
- d. Functional status
- e. All of the above

**8. Regarding skin marking prior to surgery or invasive procedure:**

- a. Skin marking is one of the JCI Patient Safety Goals requirements
- b. It is required by AUBMC policy on Pre-operative / Pre-procedure Verification (COP-MUL-003)
- c. Exceptions to the above policy include premature infants and patients with dermatitis or known allergies
- d. All of the above is correct.
- e. Only "a" & "b" are correct

**9. Which of the following is not required when making an entry into patient medical records?**

- a. The name of the staff making the entry
- b. The signature of the staff making the entry
- c. The Date entry is made
- d. The id number of the staff making the entry
- e. The Time entry is made
- f. All of the above
- g. All of the above except "d"

**10. Vulnerable patients (who are susceptible to physical or emotional injury) Include:**

- a. Old and frail people
- b. Neonates and children
- c. Patients on life support or comatose
- d. Patients receiving high risk procedure or treatment
- e. All of the above

*Good Luck!*