

TIP OF THE WEEK # 60

Delay in Patient Services

This week I would like to highlight to you an important issue that is often missed by many Medical Center staff – that is the delay in patient services that may negatively impact the patient satisfaction with our services. AUBMC has a policy on this subject that aims to facilitate the provision of patient care services in a timely manner, to maintain good patient relations and high level of satisfaction, and to improve the accessibility to patient services.

The details can be found in the AUBMC Delay in Patient Services Policy (ACC-MUL-006) thru the following link:

https://his.aub.edu.lb/accrm/policies/AUBMC_Delay_in_Patient_Services_0708.pdf