



A Message from the Assistant Dean for the Graduate Medical Education

The Residency Training Programs at the American University of Beirut Faculty of Medicine and its Medical Center are the oldest and most comprehensive in the Lebanon and the region, currently, we have around 220 residents in 11 specialties and 10 subspecialties.

It is our mission to provide excellence in Residency Training and to graduate well rounded physicians who will provide superior care to their communities and improve their fields. With this in mind, the Faculty of Medicine decided to reorganize its Residency Programs to meet the strict Accreditation Council for Graduate Medical Education (ACGME) guidelines. Starting last fall, the Faculty of Medicine developed Graduate Medical Education (GME) institutional policies that govern all training programs and is working through its GME committee to assist individual programs to meet their ACGME program requirements. Our efforts to meet these standards will of course be greatly facilitated by the JCI accreditation of the hospital and its services.



Meeting ACGME guidelines is demanding, but I am certain it can be achieved with everyone's help.

Thurayya Arayssi, MD. F.A.C.P.
Associate Professor of Medicine
Assistant Dean for Graduate Medical Education

Update on New and Revised AUBMC Policies & Procedures

The following policies have been distributed to your AUBMC Policy and Procedure Manuals. Please make sure you read and sign the pertinent new policies. Soft copies of all policies and procedures are available on: <http://his.aub.edu.lb/accrm/policies/>

- ▶ Medical Record Forms Management— MOI-ADM-001
- ▶ Patient Consent (Revised 2nd Edition) — PFR-MUL-001
- ▶ Patient Valuables — GLD-ADM-008
- ▶ Physical Restraints — COP-MUL-015
- ▶ Product Evaluation Process — GLD-ADM-007
- ▶ Release of Information to Mass Media — GLD-ADM-009
- ▶ Policy and Procedures (Revised 2nd Edition) — MOI-LAD-001

Letters to the Editor E-mail: accrisk@aub.edu.lb



WINNERS OF THE 7th Accreditation & PI Staff Awareness Questionnaire



Moustafa Keserwani, Lab Attendant, CSSD
Moh'd Farhat, Floor Clerk, OPD Medicine
Maurice Bardawil, CDA, Diagnostic Radiology
Randa Soufi, Staff Development Instructor, Staff Development
Saleh El-Bondack, Clinical Nurse Specialist, Radiation Oncology

Names were drawn during the Nurse Management Meeting on October 3, 2006. Answers to the 7th Accreditation & PI Staff Awareness Questionnaire are available in the Cafeteria or on the Accreditation & Risk Management Website <http://staff.aub.edu.lb/~webaccrm/>



ACCREDITATION NEWSLETTER SPECIAL EDITION - FOCUS-PDCA

Now that the Special Edition is out, all Departments/Units/Services are encouraged to submit to the Accreditation Office a similar storyboard on any issue or process where FOCUS-PDCA methodology was applied in their Departments/Units/Services.

Best Storyboard will receive an award and certificate of achievement.

A Message From the Chief Of Staff, Accreditation Survey Coordinator

Ethics 'e-thik noun from Greek Ethik: *The discipline dealing with what is good and bad and with moral duty and obligation.* (Ref:Merriam-Webster)

Here at AUBMC, there is a Bioethics Committee which consists of a multidisciplinary group. If you have any ethical questions or concerns, you may follow your usual proper channels to express them. The Bioethics Committee deals with many diversified issues like; End of Life Care, Care of Vulnerable Patients, and Privacy and Confidentiality, to name a few. In this issue we are going to focus on **Privacy and Confidentiality**.

We often hear the word **ETHICS**—*What does it have to do with each of the AUBMC staff, physicians and nurses?* **Each of us has a moral duty and obligation to uphold Medical Ethics and ensure that the patients' rights to privacy and confidentiality are observed.** Here are some ways in which you can ensure that you are *doing the right thing*.

- ✓Cover our patients during transport
- ✓Knock before entering a room
- ✓Pull the privacy curtains and shut doors during treatments and care
- ✓Refrain from discussing patient information publicly or at home
- ✓Keep medical records and patient data secure at all times
- ✓Use recycle bins for shredding of information with patient data.
- ✓All patient information should be accessed on a “NEED TO KNOW” basis



don't forget that confidential information can be exposed via your computer, paper and spoken word.



100k lives Campaign

SOME IS NOT A NUMBER. SOON IS NOT A TIME.

The Institute of Healthcare Improvement (IHI) and other healthcare organizations in the US have launched a campaign to avoid 100,000 deaths between January 2005 and July 2006 by implementing few proven interventions on a wide scale.

Six changes that have been proven to prevent avoidable deaths:

1. Deploy Rapid Response Teams
2. Deliver Reliable, Evidence-Based Care for Acute Myocardial Infarction
3. Prevent Adverse Drug Events (ADEs) by implementing medication reconciliation
4. Prevent Central Line Infections
5. Prevent Surgical Site Infections
6. Prevent Ventilator-Associated Pneumonia

It is interesting to find out whether or not the 100 K campaign has achieved the projected results. Statistics in the near future will show that. Stay tuned.

Accreditation Administrator & Risk Manager