

## 2007 International Patient Safety Goals (ISPGs)

The Joint Commission International (JCI) Board of Directors has approved the 2007 International Patient Safety Goals and the use of tracer methodology that will be followed during surveys starting from January 1, 2007.

Hospital organizations will be required to display compliance with the ISPGs in addition to the 368 JCI standards

### **Goal 1. Identify Patients Correctly**

1a. Use at least two (2) ways to identify a patient when giving medicines, blood, or blood products; taking blood samples and other specimens for clinical testing; or providing any other treatments or procedures. The patient's room number cannot be used to identify the patient.

### **Goal 2. Improve Effective Communication**

2a. Implement a process/procedure for taking verbal or telephone orders, or for the reporting of critical test results, that requires a verification "read-back" of the complete order or test result by the person receiving the information.

*Note: Not all countries permit verbal or telephone orders.*

### **Goal 3. Improve the Safety of High-Alert Medications**

3a. Remove concentrated electrolytes (including, but not limited to, potassium chloride, potassium phosphate, sodium chloride >0.9%) from patient care units.

### **Goal 4. Eliminate wrong-site, wrong-patient, wrong-procedure surgery**

4a. Use a checklist, including a "time-out" just before starting a surgical procedure, to ensure the correct patient, procedure, and body part.

4b. Develop a process or checklist to verify that all documents and equipment needed for surgery are on hand and correct and functioning properly before surgery begins.

4c. Mark the precise site where the surgery will be performed. Use a clearly understood mark and involve the patient in doing this.

*Note: Hospitals in many countries have downloaded the Universal Protocol and are using it. Because the Universal Protocol is a set of three complementary, evidence-based practices that together will prevent wrong-site surgery, please note that protocols 4a through 4c of these International Patient Safety Goals are the same as the requirements for the Universal Protocol.*

### **Goal 5. Reduce the risk of health care-associated infections.**

5a. Comply with current published and generally accepted hand hygiene guidelines. Note: This should recognize that not all countries have an agency that is equivalent to the Centers for Disease Control and Prevention (CDC) or may not recognize guidelines of the U.S. CDC.

### **Goal 6. Reduce the risk of patient harm resulting from falls.**

6a. Assess and periodically reassess each patient's risk for falling, including the potential risk associated with the patient's medication regimen, and take action to decrease or eliminate any identified risks.